



ANNUAL REPORT | 2008/2009

NG WELFARE NORTH WEST AND GAUTENG

- The NG Church's social work services in the North West Province as well as the Vaal and West Rand region of Gauteng – a service by the NG Church to all people in need, irrespective of race or creed.
- Registered Welfare Organisation (SKDB Western Transvaal)
- Section 21 Company (NG Welfare North West and Gauteng, 95 08030/08)
- Non-profit Organisation (NPO 002-059)

Vision: The optimal social functioning of the individual, family and community to the glory of God.

Mission: NG Welfare is committed to comprehensive professional social welfare services.

MESSAGE FROM THE MANAGING DIRECTOR



Caring for the welfare of others, this is our work. It is our calling!

There is so much hurt and pain in this world, yes also in our country and amongst our people. Occasionally we feel like saying as Job did: "I put my hand to my mouth. I have nothing to say – I'd rather keep quiet."

The hunger of people without food and without work. The pain of ill people. The forlornness of people without a house or bed or shelter. The hurt of children and women who are ill-treated. The loneliness and neglect of growing old. Children being alone amongst other children, without an own home or family. The waiting on someone who will also love me. Everything is occasionally threatening to become just too much.

In a poem Robert Browning says:

*I give the fight up: let there be an end.
A privacy, an obscure nook for me.
I want to be forgotten even by God.*

Occasionally some simply feel like running away. Others pretend the hurt and the pain do not exist. Some live so far away from it that it is not a reality to them. Many prefer not to see it, do not want to look and do not want to know about it. But not one of us can free ourselves from this broken world. Some time or another we are confronted by this hurt and we have to deal with it.

We are fortunate and blessed, because there are people who actually do something to make the hurt of others more

bearable. There are people who bring hope where everything has come to a standstill and where worlds have been torn apart.

There are people who stand still and see what is happening in others' lives. There are people who reach out and touch the need, who do not only talk and plan, but actually do something.

This is where NG Welfare works. Our people go and work en serve there where a child stands around without a home or family, where a wife is abused and elderly people need to be cared for.

We have people who go and address the poverty in the houses and who take the hand of the unemployed to render assistance. We have people who put food in the hands of those who are hungry, who hug a neglected child and bring him/her to safety. We have people who try to help mend a broken child's life and give it direction. We have people who sit with others and understand when the huge world turns small and the small things become huge threats. We have people who hand over pills and tuck the blanket closer for the lonely.

We are really blessed.

We also have people who see to it that the carers are cared for. Who in turn help those who do the work to carry on with their work. We are privileged to have managers who attend to the needs of staff. Those who see to it that the means are there for the work to be done. Behind the managers we have volunteers and the supporters and the sponsors and the churches and the congregations and the members and so we can continue naming them.

How wonderful is the grace of our Heavenly Father who attends to and cares for us in so many ways.

Things are going well with us. We are blessed in so many ways and by so many people. We can but bow before our Heavenly Father with a song of praise on our lips in thankfulness for so many who care and contribute to relieve the need of the people in our own environment.

Rev Anton Mocke
Managing Director

MANAGEMENT

Board of Directors

The Board of Directors has met 7 times in Potchefstroom during the past financial year, and comprises the following persons:

Rev Coenraad Smit (Chairperson), Rev Fanie du Plooy (Vice-chairperson and Potch-Kosh region), Rev Andries van Rooyen (West Rand), Rev Ben Botha (Rural areas) and Rev Bok van Rensburg (Vaal). Appointed members are Rev Nico van Rensburg (Minister: Synod Services) and Mr Gé Vermeulen (financial expert). Rev Anton Mocke is ex officio, as Minister in Synod Service for the Ministry of Caring, the Managing Director of NG Welfare. Ms Shirley Theron (welfare manager: NG Welfare) and Mr Anderton Smith (financial manager: NG Welfare) serve on the Board of Directors in advisory capacity.

It is with regret that we mention Adv. (Rev) Henk Fourie's demise during December 2008. He was appointed as legal expert on the Board of Directors of NG Welfare.



L to R: Rev Fanie du Plooy (Vice-Chairperson),
Rev Anton Mocke (Managing Director),
Rev Coenraad Smit (Chairperson).

Advisory Boards

The respective branches of the service are managed locally with the help of community advisory boards comprising of representatives of congregations, the broad community, experts, volunteers, staff and other fellow-workers.

Staff

The staff at Head Office in Potchefstroom consists of:



L to R: Shirley Theron (welfare manager), Anderton Smith (financial manager) and Chantal Labuschagne (accountant), Anette Degenaar (liaison officer), Rev Anton Mocke (Managing Director) and Stella Beukes (administrative official)

The managerial team of NG Welfare comprises of two provincial managers for North West and Gauteng respectively, as well as a community work manager. Apart from this, each of the eight homes for the elderly and 2 children's homes has its own manager.

At the welfare offices there are 50 social workers (19 in North West and 31 in Gauteng) in the employ of the organisation, as well as three auxiliary social workers and 16 administrative officials. One of these social workers and two auxiliary workers are exclusively used for community work. Furthermore, there are seven child care givers in the employ of the community work section.

Combined, the homes for the elderly have 69 nurses, 50 nursing assistants, 264 household members of staff, 12 administrative members of staff and one of the homes has a social worker in its employ. Combined, the children's homes have 3 social workers, 24 child care givers, 8 administrative members of staff and 57 household members of staff in their employ.

SERVICES

FAMILY CARE SERVICES (Welfare Offices)

In the 2008/2009 financial year a total of 16 088 people were reached by professional social workers at the 16 family care offices of NG Welfare - 2 984 could be settled successfully on intake. Of these, 21% were members of the NG Church.

These services include the following:

- Counselling and safeguarding of traumatised children
- Family therapy
- Referral to appropriate resources

The most important social problems focused on were the following: child neglect and abuse, poor family relationships, behavioural problems, alcohol and drug abuse and material need.

The following table reflects the population profile of persons serviced by the welfare offices:

2008/2009			
Whites	Coloureds	Blacks	Asians
8886	646	6527	29
16088			

The total number of children who have been safeguarded by means of the Children's Court proceedings is 405.

In the 2008/2009 financial year, foster care supervision services were rendered to 1 918 foster families. A total of 2 782 children were involved.

Family reunification services were delivered to 705 families (1060 individuals / parents). This service is delivered to people whose children have been removed from their care by order of the Children's Court. The aim of the service is to eventually enable them to improve their functioning as parents to such an extent that their children can be reinstated in their care.

During the past year the family care offices handed out at least 9 382 food parcels. Approximately 2 073 people were



provided with a once-off meal and 584 people received clothing.

Seventeen (17) therapeutic groups were presented and 454 people were reached through it, for instance a support group for foster parents or a group for unruly teenagers.

The following tendencies were identified:

- Child victims of sexual offences are increasingly being reported
- An increasing number of Aids orphans due to the influence of Aids-related deaths
- A larger number of orphaned children that need to be placed with family members. The State encourages it as a poverty relief measure to allow such families access to social grants
- Lack of resources to accommodate children. It delays the completion of Children's Court proceedings and pressurises social workers in finding suitable places of safety. The process is further impeded by the prohibition of interprovincial placements
- Administrative red tape, which place a further burden on the small number of professionals who have to deal with extremely complicated cases

COMMUNITY WORK / Outreach programmes in the community

NG Welfare's branches are involved in different communities through several actions and projects. The focus of community work is on poverty, HIV and Aids, as well as the protection of vulnerable children, women and elderly people. The activity is aimed at developing independence among the people and empowering them to enable them to help themselves.

The family care offices reached 377 family care clients in total in 21 groups by means of group care (not of a therapeutic nature). An example is women's clubs.

Community work projects for existing clients of the family care offices were also presented. Examples are Christmas functions for children of clients, or holiday programmes for foster children.

Over and above the previously-mentioned statistics, Emanang Nokeng reached an additional 11 896 people. These people are not on the offices' case-loads. Activities vary between information days to prevent HIV and Aids, and community centres where needy, traumatised and orphaned children are cared for during the day.



Emanang Nokeng is NG Welfare's specialist unit for community work. This unit, which focuses on community work, has catered for the areas Krugersdorp, Roodepoort and Magaliesburg in the Wes-Rand since 1 March 2007. Since 1 January 2009 Randfontein is also being catered for from this unit. In Vanderbijlpark and Vereeniging there are also social auxiliary workers who specialise in community work and development.

Service delivery to the community takes place through the following programmes:

- **Mentorship programmes**

During the past financial year, NG Welfare supported a variety of community initiatives, for instance informal day-care centres aimed at increasing sustainability and the quality of service delivery. Guidance and empowerment is specifically aimed at managerial skills. Congregations were also assisted that wished to launch development-directed projects. With this programme, communities were also guided to limit overlap or duplication of projects.

- **Poverty relief programme**

Food, clothing and blankets were distributed among the poorest of the poor via community committees. In Roodepoort, there is also an income-generating project with vegetable tunnels.

Practical assistance is also given, for instance regarding obtaining identity documents to access child grants and old age pensions, being employed or being registered with the Department of Labour as an employer.

- **Child protection programme**

NGW developed different resources in communities to help care for and protect neglected children and orphaned children. It includes the different day-care centres in developing communities and informal settlements, for instance Polokong (Vanderbijlpark) and Soul City (Krugersdorp).

Especially in rural areas the focus was on training day-care mothers to look after preschool children in their immediate neighbourhood. In Vereeniging, the development of a library has been initiated where educational aids and toys can be made available to these day-care mothers.

At the Utlwanang Community Care Centre in Christiana 85 school-going children are also cared for during the afternoons. We hope to establish more drop-in centres for school-going children in the coming year.



- HIV and Aids programme**
 NG Welfare is represented in the National Aids Forum of the larger NG Church family. The Christian HIV/Aids Action group functions in NG Welfare's work area with the aim to mobilise congregations to become involved in this nation-wide problem. Children who are infected with or affected by HIV and Aids are also included in the child protection programme. It also is with regret that we have to report that we have had to part with several children and volunteers at day-care centres who passed away to Aids-related diseases.

HIV and Aids counselling constantly forms part of all projects launched. Information is also imparted to the community on how the Christian employer has to deal with his employee who presumably is HIV positive. The aim is to foster empathy among employers, as well as to empower them to reach out to employees who are HIV positive.



CHILDREN'S HOMES

Destitute children or who are removed from their parental homes are committed to children's homes by order of the Children's Court if a placement at a foster family is not possible.

The Abraham Kriel Children's Home, Potchefstroom, cared for an average of 231 children in 2008/2009, of which 54 were new intakes. Of the 42 children that left the children's home during the year involved, 33 went to live with their families, 2 young children were placed in foster care and 7 were placed out in the community. In January 2009, 40 new children were taken in – the largest single intake in the history of this children's home.

Since 2008, the German Government makes students available to do community service for a year in South Africa. No organisation fees are involved and their accommodation is paid annually by the German Government. Abraham Kriel Children's Home in Potchefstroom, under the guidance of Catharien Saayman, deals with the placements for NG Welfare. During the past year, nine students have worked at the children's home.

The Catherine Robson Children's Home in Vereeniging accommodates an average of 70 children from the Gauteng Province, of whom 10-12 infants between ages 4 and 8 years are cared for in a separate infants' home.

In total 361 children have been cared for in the previous financial year 2008/2009 in these two children's homes and 196 volunteers were involved.

The average unit cost per child at NG Welfare's two children's homes amounts to more or less R2 523 per month, as opposed to the average state subsidy of R1 535 per month. The deficit is supplemented by fund raising, amongst others the Borg-'n-Kind (Sponsor-A-Child) project and Beeld Children's Fund. Both children's homes each received an amount of R91 278.66 from Beeld Children's Fund in the previous financial year.

CARE FOR THE ELDERLY

Although it is ideal for elderly people to stay living self-sufficiently in their own homes for as long as possible, this ideal is limited by different factors such as the safety situation and their physical deterioration. The homes of NG Welfare provide an affordable refuge for elderly people whose families or carers can no longer care for them, and for disabled adults. Some homes also provide accommodation facilities for retired people who are still self-sufficient.

The average unit cost amounts to approximately R3 536 per month.



823 people in total were cared for in the 8 homes for the elderly; 378 were financially able to pay the fees (some with the aid of sponsors) and 445 were needy. The number of sub-economic elderly people has increased by 3%. There were 26 inhabitants from other population groups and 56 disabled people were also cared for.

Nursing services in the homes for the elderly are under pressure, since there is a serious shortage of trained nursing staff.

Apart from the residents of homes for the elderly, 553 persons were also provided with accommodation in assisted living facilities.

The homes for the elderly have also reached a total of 1 600 people outside the homes in the community by means of 26 projects. Of these 1 600 people, 359 were White, 311 Coloured and 930 Black.

353 volunteers in total were involved in the activities of the homes for elderly people.

FUND RAISING

NG Welfare is funded by the Department of Social Development as well as the Synod of Western Transvaal. However, it is insufficient. NG Welfare's branches hosted several fund-raising functions during the year to balance the budget. A total of R644 787 was raised during 2008/2009 by the welfare offices. It is a huge responsibility on the shoulders of social workers who are already swamped by huge case loads, and it is also very time consuming.

The old age homes and children's homes also launched several fund-raising occasions through the year, for instance the bazaars at Japie Kritzingier, Bloemhof, and Silwerjare, Schweizer-Reneke, as well as Abraham Kriel Children's Home's Boss's Day, which were zealously supported by the local community.

NG Welfare also enjoys financial support from corporative institutions, which earn BEE points and indeed based on our initiative with regard to socio-economic development or entrepreneurial development. Section 18A certificates for tax rebate are also issued on request for donations made to NG Welfare's Head Office, welfare offices or children's homes.

ACKNOWLEDGEMENTS - Many thanks to:

- Each congregation of the NG Church in Western Transvaal that promotes this service through financial contributions, support and involvement.
- Each congregation member, co-worker and donors who relieves the burden of staff through participation, voluntary service or donations.
- The Department of Social Development for their financial support.
- The extremely dedicated, loyal and competent staff in all the branches of NG Welfare North West that bring hope and light there where it is lacking, in such a selfless manner.



SOLI DEO GLORIA

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FINANCIAL SUMMARY 2008/2009

	Consolidated			
	2007/2008	%	2008/2009	%
INCOME	45,487,864.73		51,163,712.12	
State subsidy	16,931,637.87	37.22%	17,340,511.89	33.89%
Service fees	14,819,404.64	32.58%	16,680,105.88	32.60%
Contributions Congregations	4,556,604.54	10.02%	6,899,699.00	13.49%
Fund Raising	2,341,340.63	5.15%	3,062,337.43	5.99%
Other	6,838,877.05	15.03%	7,181,057.92	14.04%
EXPENSES	44,779,612.45		51,662,917.66	
Salaries	24,263,180.34	54.18%	28,150,065.39	54.49%
Household expenses	4,243,880.16	9.48%	5,418,857.41	10.49%
Cleaning materials	448,910.38	1.00%	481,409.70	0.93%
Municipal services	2,381,101.47	5.32%	2,899,797.41	5.61%
Insurance	621,689.38	1.39%	673,735.00	1.30%
Maintenance	2,086,616.57	4.66%	2,441,420.51	4.73%
Other expenses	10,734,234.15	23.97%	11,597,632.24	22.45%
Net Surplus (Deficit)	708,252.28		(499,205.54)	

CHILDREN'S HOMES

	2007/2008	%	2008/2009	%
INCOME	8,815,516.99		9,304,295.20	
State Subsidy	5,922,482.25	67.18%	5,806,293.88	62.40%
Contributions Congregations	245,394.52	2.78%	342,163.43	3.68%
Fund Raising	921,252.10	10.45%	1,553,965.53	16.70%
Other Income	1,726,388.12	19.58%	1,601,872.36	17.22%
EXPENSES	8,227,761.68		9,518,812.20	

HOMES FOR THE ELDERLY

	2007/2008	%	2008/2009	%
INCOME	25,619,258.07		28,546,710.79	
State subsidy	6,129,909.00	23.93%	6,442,327.00	22.57%
Boarding and meals	14,819,404.64	57.84%	16,680,105.88	58.43%
Contributions congregations	188,955.50	0.74%	276,170.74	0.97%
Donations and grants	906,193.56	3.54%	947,720.60	3.32%
Fund raising	845,938.83	3.30%	863,584.78	3.03%
Other income	2,728,856.54	10.65%	3,336,801.79	11.69%
EXPENSES	25,661,194.32		28,458,762.99	
Salaries	14,694,677.91	57.26%	15,952,444.47	56.05%
Food and Groceries	3,155,742.01	12.30%	4,086,235.24	14.36%
Cleaning Materials	341,034.18	1.33%	323,628.65	1.14%
Municipal Services	1,861,040.60	7.25%	2,291,727.73	8.05%
Insurance	202,774.95	0.79%	233,502.49	0.82%
Maintenance	1,051,120.52	4.10%	1,207,553.90	4.24%
Other Income	4,354,804.15	16.97%	4,363,670.51	15.33%
Net Surplus (Deficit)	(41,936.25)		87,947.80	

	2007/2008	%	2008/2009	%
Salaries	3,721,279.79	45.23%	4,392,201.14	46.14%
Food And Groceries	1,088,138.15	13.23%	1,332,622.17	14.00%
Cleaning Materials	107,876.20	1.31%	157,781.05	1.66%
Municipal Services	520,060.87	6.32%	608,069.68	6.39%
Insurance	169,059.44	2.05%	173,918.94	1.83%
Maintenance	907,162.65	11.03%	1,070,276.07	11.24%
Other Income	1,714,184.58	20.83%	1,783,943.15	18.74%
NET SURPLUS (Deficit)	587,755.31		(214,517.00)	



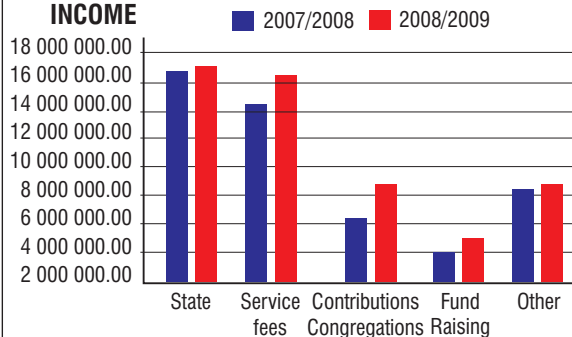
FAMILY CARE CENTRES

	2007/2008	%	2008/2009	%
INCOME	7,462,310.60		8,631,616.77	
State Subsidy	3,580,154.09	47.98%	4,056,146.48	46.99%
Contributions Congregations	2,373,767.41	31.81%	3,093,446.18	35.84%
Fund Raising	574,149.70	7.69%	644,787.12	7.47%
Other Income	934,239.40	12.52%	837,236.99	9.70%
EXPENSES	7,433,958.39		8,821,003.73	
Salaries	5,244,472.75	70.55%	6,496,793.74	73.65%
Printing and Stationery	107,498.77	1.45%	121,348.86	1.38%
Projects: Expenses	140,675.26	1.89%	129,169.41	1.46%
Maintenance	128,333.40	1.73%	163,590.54	1.85%
Office Expenses	69,456.86	0.93%	72,694.36	0.82%
Insurance	175,261.07	2.36%	184,838.41	2.10%
Telephone	389,312.06	5.24%	371,377.66	4.21%
Other Expenses	1,178,948.22	15.86%	1,281,190.75	14.52%
NET SURPLUS (Deficit)	28,352.20		(189,386.96)	

HEAD OFFICE

	2007/2008	%	2008/2009	%
INCOME	3,590,779.07		4,681,089.36	
State subsidy	1,299,092.53	36.18%	1,035,744.53	22.13%
Contributions congregations	1,748,487.11	48.69%	3,187,918.65	68.10%
Fund raising	-	0.00%	-	0.00%
Other income	543,199.43	15.13%	457,426.18	9.77%
EXPENSES	3,456,698.06		4,864,338.74	
Salaries	2,267,068.55	65.58%	3,749,273.30	77.08%
Printing and Stationery	32,766.08	0.95%	48,676.85	1.00%
Car Expenses	109,662.32	3.17%	154,936.35	3.19%
Professional Services	14,176.32	0.41%	63,538.28	1.31%
Insurance	74,593.92	2.16%	81,475.16	1.67%
Telephone	150,853.10	4.36%	145,149.82	2.98%
Other Expenses	807,577.77	23.36%	621,288.98	12.77%
Net Surplus (Deficit)	134,081.01		(183,249.38)	

INCOME



EXPENSES

